

Thanks you for choosing Handi-Ramp® Please help us better serve you by providing us with valuable feedback. If you prefer, this survey is also available on-line at www.customer-feedback.org. Thank you very much.

Customer Survey

How did you learn about Handi-Ramp? _____

Your order consisted of: _____

Please circle your response to the following questions. Thank you.

Let us know how you rate Handi-Ramp's products: Outstanding Average Poor

Please help us to understand why you gave us the rating you did.

Did we ship in accordance to your needs? Yes No

Did we ship when promised? Yes No

Any ideas on how we could improve our product to make it more useful?

Were the installation instructions (where applicable) clear? Yes No

How could we improve our instructions? _____

How would you rate Handi-Ramp's Customer Service? Outstanding Average Poor

Did you like our phone staff? Yes No

Was everything explained to you clearly? Yes No

How could we improve in this area? _____

Would you buy from Handi-Ramp again? Yes No

Why or Why Not? _____

What other products are you interested in buying from Handi-Ramp? _____

On a scale of 1 to 5, how would you rate Handi-Ramp's service? _____

Would you recommend Handi-Ramp to your friends and neighbors? Yes No

Why or Why Not? _____

May we use your reply to this Customer Survey in our advertising/marketing program? Yes No

Signature: _____